

HANSEN'S AUTO SERVICE OF DULUTH, INC

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Mission Statement

The primary goal of Hansen's Auto Service is to develop long term relationships with our customers by using the latest tools and technology to provide guaranteed repairs and necessary maintenance on our customer's vehicles at a fair price.

In an effort to provide the best repair experience possible, we are committed to provide a team of experienced and certified technicians to perform only necessary maintenance and repairs, and a knowledgeable staff to educate our customers on their specific vehicle repair needs in a clean and friendly environment.

As a critical asset to our business, we encourage all our team members to grow in their careers by providing the tools, training and information resources necessary to secure certification and correctly repair today's complex vehicles in a safe and comfortable work environment. By also providing a competitive wage and benefit package to retain our employees, we invest in this valuable asset. The return on this investment is the customer confidence and trust in our ability a familiar face provides when repairs and maintenance are necessary.

We believe our neighborhood is the lifeblood of our business. By maintaining our facility to the highest standards of cleanliness, appearance and environmental protection and by supporting community activities through fundraisers and donations we strive to be good neighbors and an asset to our community.

By building our team into a family unit and treating all our customers as friends of the family, we can secure our primary goal to develop the relationships necessary to thrive in this competitive business environment.

Scott and Sue Hansen
Owners